

OPPENHEIMER

OPPENHEIMER WOLFF & DONNELLY LLP

Plaza VII, Suite 3300
45 South Seventh Street
Minneapolis, MN 55402-1609

612.607.7000
Fax 612.607.7100

RECEIVED
CENTRAL FAX CENTER
OCT 13 2006

FAX COVER LETTER

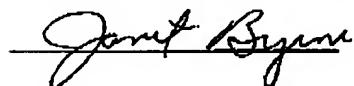
October 13, 2006

TO: Mail Stop Petition
COMPANY: U.S. Patent and Trademark Office
PHONE:
FAX: 571.273.8300

FROM: Rudolph P. Hofmann
DIRECT DIAL: (612) 607-7340
EMAIL: RHofmann@oppenheimer.com
RE: U.S. Patent Application No. 10/811,367
Attorney Docket No.: 60021-379801

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that a Renewed Petition Under 37 CFR 1.137(b) is being facsimile transmitted on the date shown below, to the U.S. Patent and Trademark Office.



Janet Byrne

10-13-06

Date

This facsimile contains confidential information intended only for the use of the addressee(s) named above and may contain information that is legally privileged. If you are not the addressee, or the person responsible for delivering it to the addressee, you are hereby notified that reading, disseminating, distributing or copying this facsimile is strictly prohibited. If you have received this facsimile by mistake, please immediately notify us by telephone and return the original message to us at the address above via the Postal Service (we will reimburse postage). Thank you.

Originals: Not being sent

Completed by: Janet Byrne/7401

You should receive 1 page(s) excluding this page.
If the transmission is incomplete, please call 612.607.7276 as soon as possible.

RECEIVED
CENTRAL FAX CENTER

OCT 13 2006 P A T E N T

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Quiring, Kevin N.

Serial No: 10/811,367

Filed: 3/26/2004

Group Art Unit: 3621

Title: Enhancing Insight-Driven Customer
Interactions with an Optimizing
Engine

Examiner: Unassigned

Docket No: 060021-379801/US

Certificate of Mailing/Transmittal

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450I hereby certify that this correspondence is being facsimile transmitted
to the USPTO (Fax. No. 571-273-8300) or deposited with the United
States Postal Service with sufficient postage as first class mail in an
envelope addressed to: Commissioner for Patents, P.O. Box 1450,
Alexandria, VA 22313-1450 on the date shown below. 10-13-06
Janet Byrno Date

RENEWED PETITION UNDER 37 CFR 1.137(B)

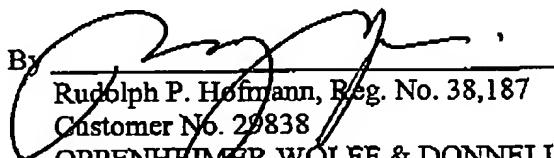
Dear Sir:

This is a renewed petition under 37 CFR 1.137(b) in response to the Office of Petitions' dismissal of our Petition for Revival of an Application for Patent Abandoned Unintentionally under 37 CFR 1.137(b) mailed August 21, 2006, in the above-identified application.

In response to Office of Petition requirement, the related International PCT Application (PCT/IB05/001027) was filed on March 29, 2005.

Applicants respectfully requests that the Petition for Revival be reconsidered.

Respectfully submitted,


 By _____
 Rudolph P. Hofmann, Reg. No. 38,187
 Customer No. 29838
 OPPENHEIMER WOLFF & DONNELLY LLP
 45 South Seventh Street, Suite 3300
 Minneapolis, Minnesota 55402
 Telephone: 612-607-7340